# **Key Values**

- Services and supports are individualized and delivered using a family-centered and strengthbased approach; natural supports are strongly drawn upon.
- Services and supports are responsive to cultural, racial and ethnic characteristics of the individual being served.
- Service and support outcomes are tracked and evaluated.
- Available funding resources are fully utilized and integrated.
- Home and community-based services are preferred; utilizing the least restrictive environment that is possible and appropriate.
- Specialized treatment and services are evidencebased or best practice.
- Services and supports are delivered in a collaborative, team based approach (duplicative or competing efforts among agencies are reduced or eliminated).
- Families and youth are fully involved in decision making and are provided with advocacy and support options. Engaging older, transition aged youth is especially critical in heling them gain independence and gradually reduce reliance on formal systems.
- Early identification and early intervention is emphasized.
- Family Team meetings are scheduled at convenient times and locations.



### **Council Members**

Summit County Family & Children First Council is comprised of family advocates and executive leadership from the following community and government entities:

Akron Children's Hospital Akron Metropolitan Housing Authority Akron Police Department Akron Public Schools Akron Summit Community Action, Inc. Child Guidance & Family Solutions **Greenleaf Family Center** Kent State University Ohio Department of Youth Services Ohio Part C Early Intervention Summit County ADM Board **Summit County Children Services Summit County Community Partnership Summit County Developmental Disabilities** Summit County Executive's Office Summit County Job & Family Services Summit County Juvenile Court Summit County Public Health Summit Educational Service Center The Arc of Ohio United Way of Summit County

### For more information

Janice Houchins, LISW-S, Director Summit County Family & Children First Council jhouchins@schd.org 330-926-5671



Summit County Public Health serves as administrative agent for the Summit County Family & Children First Council.

# Summit County Family & Children First Council



Together. Coordinating Systems and Services for Summit County Families,
Since 1993.

# **Special Focus:**

A Referral Guide for Professionals Serving Families with Children Involved in Multiple Systems of Care



Summit County Family & Children First Council 1867 West Market Street Akron, Ohio 44313 Phone: 330-926-5671

### **About Us**

Summit County Family & Children First Council (FCFC) is a partnership of state and local government, community agencies and families that work together to promote a system of care for families with children ages birth through 21.

Collectively, the council develops, implements and evaluates coordinated responses to issues pertaining to families and children at both the system and direct service levels.

# Help Us, Help You

Summit County Family & Children First Council specializes in supporting area professionals (case managers, court workers, educators, faith-based community leaders, front-line social service agency staff members, health care providers, mental health professionals, social workers) who are serving families with youth who have complex needs; such as:

- Youth who are involved in multiple systems (behavioral health, child welfare, developmental disabilities and juvenile justice); yet, continue to struggle.
- Youth who have aggressive/violent behaviors that continue to escalate and require repeated hospitalizations and/or deepened levels of system involvement.
- Youth who have needs that outweigh the resources of one or more system.
- Youth and families who have encountered barriers within a system and/or between systems.
- Youth and families who have difficulty accessing the needed services and/or supports.
- Youth and families who require assistance with cross-system navigation.

Programs, services and funding opportunities featured throughout this brochure are designed to support Summit County child and family serving agency staff members, families and youth.

# **Programs, Services and Funding**

WrapAround Service Coordination: a cross-system, team-based approach to service planning and coordination of care for families with youth who are involved with multiple systems and/or at risk for out-of-home placement.

WrapAround Service Coordination is not meant to take the place of traditional case management offered by community agencies; but rather, is meant to bring together all those working to support the family and utilize a team approach to ensure that services are aligned, coordinated and streamlined.

A neutral Summit County FCFC Family Team Facilitator guides participants through the following phases:

### Phase One: Engagement

- Summit County FCFC Family Team Faciliatator explains the process to the family.
- Family shares concerns, needs, hopes & dreams.
- Family identifies the service providers and other family supports involved with the family.
- Immediate Crisis Stabilization Plan is developed.

## Phase Two: Planning

- A team mission is developed.
- Strengths of youth and family are identified.
- · Prioritized needs are identified.
- Measurable goals are established.
- Strategies/action steps to meet goals are selected.
- Responsibilities are assigned to team members.

### Phase 3: Implementation

- Family Team meets regularly to review, plan, celebrate accomplishments and make adjustments, if necessary.
- Prioritized needs are identified.
- · Responsibilities are assigned to team members.

### Phase 4: Transition

- Plans are made for a purposeful transition out of formal WrapAround Service Coordination to a mix of formal and natural supports.
- Family Team celebrates program completion.

Case Consultation Services: provides professionals serving children and families from any Summit County agency with an opportunity to consult with members of the Summit County FCFC Service Review Collaborative (SRC) about complex family cases and brainstorm solutions from a cross-system perspective.

Flexible Funding for Community-Based Services: pooled funding offers flexible, short-term funding for ancillary community-based services and supports that contribute towards a multi-system involved youth's individualized service plan, the stabilization of a family, and/or avoidance of an out-of-home placement when no other funding supply is available.

**Out-of-Home Placement Funding:** pooled funding is available for residential treatment (up to 90 days) for multi-system involved youth when all other appropriate options have been exhausted, including WrapAround Service Coordination.

Cross Systems Training: an annual cross systems training series offered to child and family serving agency front line staff members in an effort to deepen their knowledge of community resources, build professional networks, and strengthen collaboration between agencies.



## To Make a Referral

To download a referral packet (Referral Form, Risk Screen and Release of Information) for a service provided by the Summit County Family & Children First Council, please visit www.summitfcfc.org.

All completed referral packets are to be submitted to:

Janice Houchins, LISW-S, Director Summit County Family & Children First Council Email: jhouchins@schd.org Fax: 330-923-6370

To confirm that a referral was received, please contact Janice Houchins directly at **330-926-5671**.

\*Referrals for WrapAround Service Coordination may be submitted by professionals, family members and/or young adults (self referrals). All other referrals for Summit County FCFC programming, services and funding must be submitted by qualifying professionals.