On March 22, 2020 the Director of the Ohio Department of Health issued a Director’s Order requiring all Ohioans to stay at home unless they are doing certain activities. All Ohioans should stay in their homes unless they are:

Doing certain types of work considered “essential.” Note that work should be done from home whenever possible. For a complete list of essential businesses and operations please refer to the [Ohio Department of Health Stay at Home Order Here](http://example.com). Essential businesses should consult with their legal counsel when making the determination of Essential vs. Non-Essential. Summit County Public Health (SCPH) will not make the initial determination.

Although SCPH will not make the initial determination of essential businesses and operations we may receive a complaint from an employee, concerned citizen, or competitor that your organization is violating the order. If a complaint is received we must investigative as follows:

### Required Measures for Essential Business and Operations

- Essential Businesses and Operations and businesses engaged in Minimum Basic Operations must take protective measures to ensure compliance with Social Distancing Requirements, including where possible:
  - Designate six-foot distances. Designating with signage, tape or by other means six-foot spacing for employees and customers in line to maintain appropriate distance;
  - Hand sanitizer and sanitizing products. Having hand sanitizer and sanitizing products readily available for employees and customers;
  - Separate operating hours for vulnerable populations. Implementing separate operating hours for elderly and vulnerable customers; and
  - Online remote access. Posting online whether a facility is open and how best to reach the facility and continue services by phone or remotely

If you have specific questions, contact the SCPH COVID-19 call center at 330-926-5795 for further guidance.