



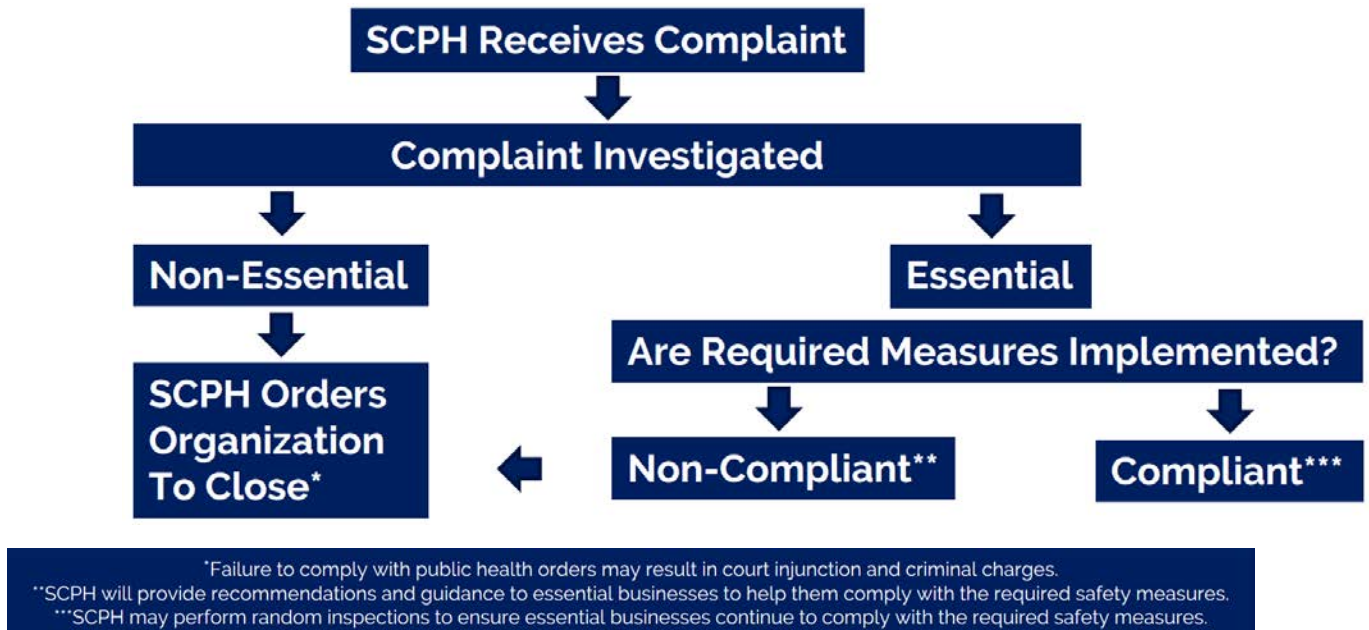
Summit County Public Health

COVID-19 Essential Business and Operations Enforcement Process

On April 2, 2020 the Director of the Ohio Department of Health issued an Amended Director's Order requiring all Ohioans to stay at home unless they are doing certain activities. All Ohioans should stay in their homes unless they are:

Doing certain types of work considered "essential." Note that work should be done from home whenever possible. For a complete list of essential businesses and operations please refer to the [Ohio Department of Health Stay at Home Order Here](#). Essential businesses should consult with their legal counsel when making the determination of Essential vs. Non-Essential. Summit County Public Health (SCPH) will not make the initial determination.

Although SCPH will not make the initial determination of essential businesses and operations we may receive a complaint from an employee, concerned citizen, or competitor that your organization is violating the order. If a complaint is received we must investigate as follows:



Required Measures for Essential Business and Operations

- Essential Businesses and Operations and businesses engaged in Minimum Basic Operations must take protective measures to ensure compliance with Social Distancing Requirements, including where possible:
 - Designate six-foot distances. Designating with signage, tape or by other means six-foot spacing for employees and customers in line to maintain appropriate distance; and
 - Stores shall determine, prominently display, and enforce the maximum capacity of persons permitted in any store such that at all persons in a store at any one time may safely and comfortably maintain a six-foot distance from each other;
 - Hand sanitizer and sanitizing products. Having hand sanitizer and sanitizing products readily available for employees and customers; and
 - Every store shall ensure that baskets, shopping carts and the like are properly cleaned between customers;
 - Separate operating hours for vulnerable populations. Implementing separate operating hours for elderly and vulnerable customers; and
 - Online remote access. Posting online whether a facility is open and how best to reach the facility and continue services by phone or remotely

If you have specific questions, contact the SCPH COVID-19 call center at 330-926-5795 for further guidance.